SOGETI

Service Definition:
Agile Business Services

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Description:

Sogeti's Agile Business Services offers a tailored approach to agile support —whether you need help with agile development, testing, or both. Our comprehensive coaching and training courses can get your team up to speed with the right skills and knowledge effectively.

Key Elements of This Service:

◊ Sogeti offers a combination of experience, expertise, and practical training courses and workshops to help guide you on your agile journey.

◊ We take the essential time needed to understand your requirements and tailor the right solution to assist you.

Procedure:

Sogeti offers a business driven, approach which covers the whole software development cycle, from requirements to agile development and testing.

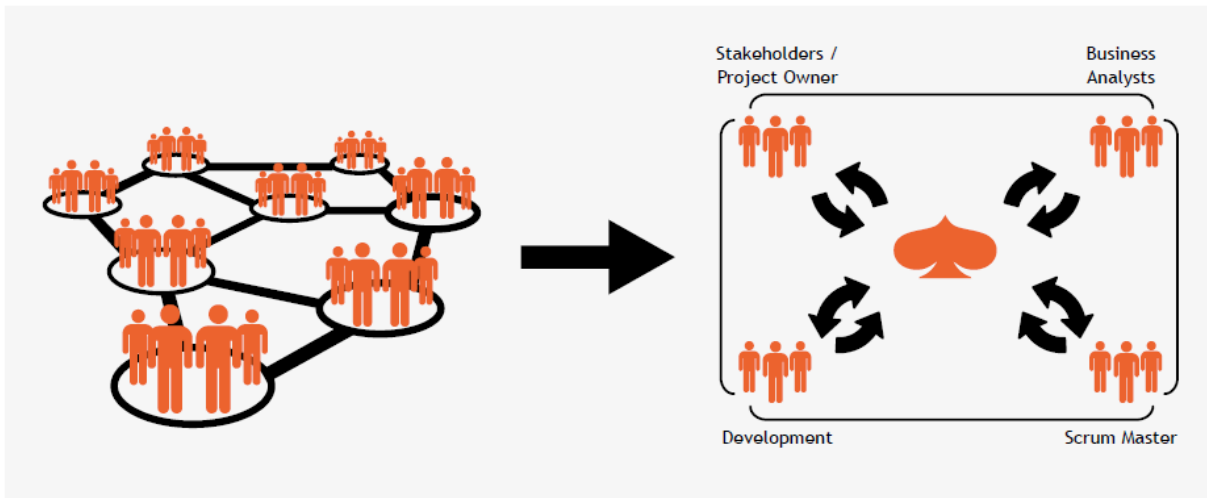An initial assessment is made to gain an understanding of:

◊ How far your business is on the path to agile adoption
◊ Your goals and objectives
◊ Your unique needs and challenges

Sogeti then develops a forward-looking strategic plan with highly tailored and flexible solutions.

Sogeti provides support for immediate needs as well as helping implement and apply improvements effectively in the long term.

Sogeti offers a number of techniques from workshops to development and testing services to help you to progress.

Sogeti can help to improve collaboration by promoting interaction through workshops, working directly with your team during a sprint, and defining specific roles that can help to unite your agile team.

Workshops and training focus on working closely with your team; assessing your current approach and coming up with next steps:

◊ Agile adoption workshops review your current agile approach and suggest next steps.
◊ Agile roadmap workshops assess your current approach and create a formal roadmap.
◊ Agile training courses which can be delivered to individuals as part of a scheduled course, or onsite and tailored to your business and employees

Initial Requirements (Inputs):
A change in culture and thinking is required across the whole team and by key stakeholders for agile to be adopted successfully.

Agile adoption also relies on a high level of collaboration within the team itself; everyone involved needs to embrace new ways of working and work closely together.

Deliverables (Outputs):
Sogeti works closely with you to evaluate your agile maturity, providing insights into steps for improvement, and guiding your business to the next stage.

Outputs for development and testing can include the following:

◊ Agile development sprints
◊ Agile testing
◊ Agile development and testing services
◊ Agile project and testing consultancy

Why use this service:
◊ Businesses can improve their ability and speed in responding to changing business requirements and external pressures.
◊ Excellent way to introduce testing earlier into the development lifecycle, facilitating the delivery of fast, high quality services.

Acceptance Criteria:
Acceptance Criteria will depend on what service is being provided, and the context of your project and organisation. Acceptance Criteria will be agreed for each engagement depending on those factors.

Price:
See SFIA Rate card attached.

Ordering and Invoicing:
Please contact the G-Cloud account team by email on gcloud.uk@sogeti.com or call 0207 014 8900 and ask for George Georghiou or Mervyn Jackson.

Please see Sogeti UK Standard Terms and Conditions Section 5 for Invoicing and Payment terms.

Termination Terms:

By consumers (i.e. consumption): For service durations over a month Sogeti will require one (1) months written notice and for services under a month's duration in total then Sogeti will require one (1) weeks' notice.

By the Supplier (removal of the G-Cloud Service): Not applicable.

Our Other G-Cloud Services:

Sogeti also provide the following related Specialist Cloud Service via the CloudStore and independently:

◊ Accelerated Automated Functional Testing
◊ Agile Business Services
◊ Functional Test Script Creation and Execution
◊ Managed Testing
◊ Mobile Testing Services
◊ Performance Testing as a Service
◊ Service Oriented Architecture (SOA) Testing Services
◊ Testing Transformation
◊ Test Assurance
◊ Test Management
◊ Test Platform as a Service (TPaaS) Advisory and Implementation Services
◊ Test Process Improvement
◊ Test Process Improvement Assessments
◊ Test Training
◊ UAT as a Service
◊ Website Accessibility Test Script Creation and Execution

About Sogeti:

Sogeti is a leading provider of professional technology services, specialising in Testing, Application Management, Infrastructure Management and High-Tech Engineering. Working closely with its clients, Sogeti enables them to leverage technological innovation and achieve maximum results.

Sogeti has clients in a broad range of industries to design, develop and implement flexible solutions that address the unique needs of a client's business. Sogeti has built up a wealth of expertise in key industry sectors, including Government and Agencies, working for clients in Central/Federal government departments, as well as Local and Regional/State government departments. Sogeti brings together more than 20,000 professionals in 15 countries and is present in over 100 locations in Europe, the US and India.

www.sogeti.com

For more information about how Sogeti's Testing Services can help public sector organisations achieve their testing and QA goals, please contact us via the contact details listed here:

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